

COOPERATION EYELA & STEPBIO

EYELA Japan and STEPBIO Italy announce that in date 1st December, 2016 have signed a cooperation agreement regarding the constitution of **STEPBIO - EYELA SERVICE CENTER for the Maintenance and Repair of EYELA instruments delivered to Europe.**

Stepbio's team of Service Engineers had been trained in Eyela's Saitama Technical Center and are qualified to provide rapid and effective problem-solving on Eyela instruments.

STEPBIO-EYELA SERVICE CENTER is now ready to operate on:

- Trouble-Shooting and quotation for delivery of service and spare parts;
- ISO 9000 Quality Certified Reports released in real time on all the service work developed in STEPBIO-EYELA SERVICE CENTER laboratories or at customers site;
- Fast delivery time is ensured by an adequate Spare Parts Stock and frequent scheduled shipments from Eyela to Stepbio and from Stepbio to Eyela.

Contact informations:

Eyela instrumets's users, for any clarification and inquiry regarding this communication, are invited to contact **Stefano Giovanninetti**, General Manager, and/or **Marco Leggieri**, Global Service Manager, by:

e-mail: eyela.service@stepbio.it
telephone: +39 051 6343340
fax: +39 051 6343332
or writing to: STEPBIO-EYELA SERVICE CENTER, Via P. Nanni Costa 12/3/L, 40133 Bologna. Italy

About Stepbio

Stepbio was founded in 1988 by dr. Stefano Giovanninetti and is based in Italy. The company plans to commercialize instruments and related assistance services for the chemical and biotech area of research and production. In 2012, the company opened a sister company, StepbioS GmbH in Basel-Switzerland.

Since 2008 Stepbio S.r.l. conforms to the quality management system standard UNIEN ISO 9001:2008 regarding trade, installation and technical Services of Scientific Instruments and related spare parts for chemical research and analysis.

About EYELA

Since the corporate establishment of Tokyo Rikakikai Co. Ltd in 1955, by the founder Hidekata Chino, currently President & CEO, the world of EYELA implies the manufacturing, sales marketing and support activities of instrumentation for Chemical Research and Development. Almost all EYELA products are developed and made in the main factory located in Miyagi, Tohoku area of Japan, where rigid quality management system is introduced as ISO 9001, ISO 14001. High-mix low-volume production system based on MRP concept is realized there. EYELA factory in Shanghai, China, adopts same level of quality assurance and contributes to world-wide distribution of EYELA products.



Tokyo Rikakikai CO., LTD.
TN Koishikawa Bldg. 1-15-17 Koishikawa Bunkyo-ku,
Tokyo 112-0002
Japan



Stepbio S.r.l.
Via Paolo Nanni Costa 12/3/L
40133 Bologna
Italy